

Position: Quality Assurance Analyst/Tester (IT)

Company: CST Consultants Inc. / CST Sparks

Industry: Financial Services

Reports to: Director, IT Operations, Security, and Quality Assurance

Location: North York, Ontario

### **Job Summary:**

The QA Analyst / Tester is the key liaison between business units and technical delivery team, bringing discipline, consistency, efficiency and flexibility of testing processes, applying proven analytical and problem-solving skills to validate business/ IT processes through careful testing, in order to maximize business investments, benefit in IT initiatives, and enable foresight and confidence in IT products and service quality.

Key deliverables include, but are not limited to:

- Quality Assurance
- Test Planning, Execution & Traceability
- Defects Management
- Documentation & Status Reporting
- Issues and Risk Management
- Change Control Support

### **What's in it for you?**

Below are examples of the some of the things you can take advantage of from this opportunity:

- Be part of a growing innovative company that's a leader in their industry
- Work with a highly motivated, collaborative, and fun team/work environment
- Competitive salary
- RRSP Contribution, Pension Plan...
- Above industry standard benefits that starts on your first day (no waiting period); 100% company paid
- Annual performance bonus program
- Education reimbursement program (for approved courses)
- Great vacation package, plus additional personal days, study days, volunteer days, 10 paid sick days, etc..
- Wellness Program (Ex. Gym membership discount, Health & Fitness Representative, and Masseur on-site, etc.)
- Employees Recognition Program
- Organization & team celebration events (ex. Summer BBQs, Team Spirit Days, Holidays...)
- Employee Assistance Program and much more!!!

### **Duties/Responsibilities:**

Test Planning and Execution (80%)

- Participate in efficient test planning and execution, delivering effective results.

- Perform hands-on, in-depth testing for modified/ new systems.
- Ensure requirements/ solution testability by providing timely/ effective feedback.
- Coordinate IT/ business teams in test planning/execution of system, integration, unit, regression, performance, end to end, UAT & industry grants certification.
- Meet business/ end-user requirements and systems goals/ technical specifications and identify existing/ potential issues through appropriate testing.
- Tailor testing approach to manage business/ IT stakeholders risk appetite and minimize testing effort, duration and required resources.
- Assist in Test plan creation
- Execute test plans and scripts that will determine optimal functionality and performance according to specifications.
- Define test data and test environment requirements.
- Query and extract data as required to perform test scenarios.
- Ensure quality at all delivery life cycle stages, find and correct problems early.
- Troubleshoot issues by defining the steps to reproduce them.
- Provide high quality documentation for test progress/ results, reporting on errors, defects, configuration issues/interoperability flaws, and facilitates their resolution.
- Ability to communicate with all stakeholders/ management and manage their expectations; provide detailed status reporting.

#### QA/ Testing Strategy (15%)

- Analyze opportunities to automate and streamline testing process.
- Enhance or introduce new tools to improve testing process efficiency, effectiveness & transparency; ensure adoption & adherence across organization.
- Conduct internal audits to assure adherence to established QA standards for software development, IT Operations, Info Security, application integration, and systems performance, and corresponding documentation/ templates.
- Prepare and deliver reports, recommendations, or alternatives to address existing or potential trouble areas in IT systems and projects across the organization.

#### Other Responsibilities (5%):

- Contribute to successful project completion by identifying risks/ issues and developing/recommending risk response strategies or escalate as appropriate.
- Participate in developing, distributing, and coordinating in-depth end-user knowledge transfer for modified and new systems or applications.
- Assist in the development of change control processes, practices, and guidelines for new and existing technologies.
- Prepares and delivers presentations to business partners/ senior management.
- Performs other duties as assigned & after-hours production/ implementation.

#### Qualifications/Requirements:

- 5 to 7 years of Quality Assurance testing preferably within financial intuitions
- Testing professional with expertise testing complex platforms, 3<sup>rd</sup> parties' integration & major application product release/ business transformation.

- Hands-on experience with both traditional and agile/ test & learn delivery.
- Highly self-motivated/ self-starter and delivery focused.
- Focus on customer needs and risk management, able to effectively prioritize and multi-task in a high-expectations environment.
- Experience defining, implementing and promoting QA tools, standards, testing best practices and methodologies.
- Experience with quality management software and automated testing tools;
- Excellent written/ oral communication skills, listening, presentation, facilitation and interpersonal skills; able to effectively communicate with both, technical and business teams, and document clearly and concisely.
- Keen attention to detail.
- Ability to work independently or in a team-oriented, collaborative environment.
- College diploma or university degree (Business Administration, Software Engineering, Computer Science, Engineering) or QA/ Testing Certification.
- RESP/Grants background will be an asset.
- Experience with data extract/reporting tools and analysis such as SQL, PL/SQL
- Personable, energetic, positive with “can-do” attitude!

**To apply please email your resume to: [careers@cst.org](mailto:careers@cst.org)**

**\*On your email subject line please insert: Quality Assurance Analyst/Tester (IT)**

Thank you for your interest in this job opportunity. Only those selected for an interview will be contacted. We will consider your resume for other opportunities as they arise.