

C.S.T. Savings Inc.

Relationship Disclosure Information

Important Information to Subscriber

Who We Are

C.S.T. Savings Inc. (CSTS) is registered as a Scholarship Plan Dealer and has operated in all provinces and territories of Canada since 1988. We're the exclusive distributor of the Canadian Scholarship Trust Plans which are sponsored by the Canadian Scholarship Trust Foundation (the "Foundation"). We currently distribute our proprietary education savings plans (the "Plans"):

- Canadian Scholarship Trust CST Advantage Plan ("CST Advantage Plan")
- Canadian Scholarship Trust Individual Savings Plan (the "Individual Plan")
- Canadian Scholarship Trust Family Savings Plan (the "Family Plan")

CSTS is a wholly owned subsidiary of the Foundation. The Foundation is under common management with us although the board of directors of the Foundation, except for the President and CEO of the Foundation, are independent of management. The Foundation has retained us as the Investment Fund Manager to direct the business, operations and affairs of the Plans. The Foundation has also contracted CSTS to perform other services for the administration of the Plans in exchange for an amount equal to our actual costs incurred plus a percentage of such costs. The amount we receive from the Foundation comes from the all-inclusive management fee deducted from your plan and is over and above the sales charges we receive from you when you agree to purchase a Plan.

Our Sales Representatives are qualified to recommend the Plans. None of our Sales Representatives represent any other education savings plan or other types of securities. We receive a distribution fee from the sales charges you pay when you purchase a plan. Our Sales Representatives, who are independent agents, receive a portion of the sales charge as a commission when you purchase units in CST Advantage Plan or purchase an Individual Plan or Family Plan agreement. Our Sales Representatives may also receive awards based on their sales which may include cash payments, gift cards, gifts and/or attendance at the annual sales conference. Our Sales Representative's income is based on the number of units you agree to purchase in your CST Advantage Plan or whether you purchase an Individual or Family Plan.

Setting Up Your RESP

To purchase a Plan, our Sales Representatives are required by law to collect certain information about you including your investment time horizon, needs and objectives, your personal and financial circumstances, your risk tolerance, and your personal identification. This information helps them assess the contribution amount and plan type that are suitable and put your interests first. We'll also review this assessment as it is our obligation to ensure the suitability of the purchase amount and plan type they recommend. The suitability assessment conducted by us and our Sales Representatives will not consider non-proprietary products or whether they would be better, worse, or equal in meeting your investment needs and objectives. In addition, your Representative will also reach out to you each year, or at a minimum once every three years, to review and update your KYC information.

When you agree with our Sales Representative's recommendation to purchase a Plan, you'll be entering into a plan agreement with the Foundation. As the person who opens the RESP and makes contributions, you're the subscriber. The child you designate to receive proceeds from the RESP is the beneficiary. The Foundation will apply to the Canada Revenue Agency to have your plan registered as a Registered Education Savings Plan (the "RESP") and will apply for any available government grants requested by you on your behalf. To do this, we require your Social Insurance Number (SIN), and the beneficiary's name, date of birth and SIN. Under CST Advantage Plan, you agree with the Foundation to make contributions to your RESP, according to an agreed upon contribution schedule. In return, you acquire units of the Plan, which entitle you to certain benefits. The number of units purchased will also determine the amount of sales charge you pay and the benefits your beneficiary will receive. Your contribution schedule and the number of units purchased will be noted on your application form and your confirmation of plan details. If you fail to make payments according to your contribution schedule, you may not be entitled to the full benefits of your investment. You may change your contribution schedule and amount if certain conditions are met. Please refer to the Plan Summary and Prospectus for details.

The Individual Plan and Family Plan do not require you to make specific contributions at a specified time. These Plans allow you to choose the timing and amount of your contributions within certain limits.

The terms of your plan are described in the Plan Summary and Prospectus which you'll receive from us when you purchase a Plan. You should read the information carefully and ask our Sales Representative any questions you may have before agreeing to this purchase. You've the right to cancel your plan at any time, if you provide the Foundation with a written notice. If you notify us within 60 days of the date of your agreement, you'll receive all of your contributions back, including any sales charges paid. If you notify us more than 60 days after the date of your agreement, you'll receive back your contributions less the sales charges and any other fees you've paid.

Trusted Contact Person and Temporary Holds

When you purchase a plan(s), our Sales Representative may ask you for the name and contact information for a trusted

contact person and your consent to contact this individual in certain circumstances. A Trusted Contact Person is someone that can be contacted to confirm or make inquiries about possible financial exploitation, or if there are concerns about your mental capacity as it relates to your ability to make financial decisions. A common example of financial exploitation is financial fraud. Your Trusted Contact Person may be contacted to confirm your current contact information if we cannot reach you or to confirm the name and contact information of a legal guardian, if any. You can replace or revoke your Trusted Contact Person at any time.

A temporary hold may be placed on your Plan(s) or a particular transaction if we reasonably believe that you are in a vulnerable position and are being financially exploited or that you are experiencing diminished mental capacity which may affect your ability to make financial decisions relating to your plan(s). A vulnerable position includes an illness, impairment or disability which places you at risk of financial exploitation. If a temporary hold is placed on a particular transaction, you'll be provided with a notice, either written or verbal, explaining the reasons for the temporary hold, and at least every 30 days thereafter until the temporary hold is revoked. Your Trusted Contact Person may also be contacted.

Risks Associated with Your RESP

Your plan is subject to investment and other risks. These risks are described in the Plan Summary and the Prospectus which you should read carefully to understand the nature of your investment. Important matters for you to consider when deciding to establish an RESP include:

- **Early Withdrawal, Termination or Default of your RESP** — If you withdraw from or terminate your plan more than 60 days after signing your agreement, you'll only receive your principal (contributions less the sales charges and other fees you've paid to the date of withdrawal or termination) less any negative income. You'll also forfeit any government grants, and all income earned on your principal and government grants and lose your right to receive any refund of sales charges paid (CST Advantage Plan only). The government grants will be returned to the government and the repayment of government grants will result in the loss of grant contribution room for your beneficiary, which cannot be restored, except for the Canada Learning Bond. The income earned on your principal will be shared with other beneficiaries (CST Advantage Plan and Family Plan only). If you default in making your Advantage Plan contributions, you'll have to make up any missed contributions or your plan will be transferred to the Individual Plan or Family Plan. You will forfeit the Group Plan Bonus but may still be eligible for a partial refund of the CST Advantage Plan sales charges you paid.
- **If you don't provide your beneficiary's SIN** — The Canada Revenue Agency and Employment and Social Development Canada require your beneficiary's SIN to register your plan and to pay government grants. If you've not provided your beneficiary's SIN within 12 months of the date you enter into a plan agreement or haven't applied to extend the 12 month period, your plan will be terminated. All of the money you've contributed to the plan and the income earned on your contributions less the sales charges and other fees that you paid, will be returned to you.
- **Making one-time or other large contributions may prevent you from collecting the maximum possible government grant** — There is a life-time RESP contribution limit per beneficiary of \$50,000. You may contribute up to \$50,000 in one year, or a lesser amount that will fulfill your contribution schedule. While such a contribution may maximize your investment income potential, you risk not receiving the full amount of government grants that are available.
- **If you miss the deadline for making changes to your plan** — You have until the end of the year in which your child turns 20 to make changes to your plan if your child has not enrolled in Eligible Studies. Certain changes to your plan may require that a portion of your principal be allocated to your income balance. These include: backdating your plan, changing your contribution schedule, advancing your beneficiary's year of eligibility to a date prior to maturity, or changing your beneficiary to an older child. These changes to your plan may result in certain adverse tax and other financial consequences to you and your beneficiary.
- **If your beneficiary does not attend qualified post-secondary studies** — You should be aware of the options under your RESP if your beneficiary does not pursue a qualified post-secondary education course or if he or she attends fewer than 4 years of a qualified course. Such options include transferring the income earned in the plan to an eligible Registered Retirement Savings Plan or a Registered Disability Savings Plan or withdrawing the income from the plan. Some of these options may have deadlines and tax consequences.
- **Risks of using borrowed money** — Using borrowed money to finance your RESP involves greater risk than using cash only. It is your responsibility to repay the loan and pay interest as required by its terms which remain the same regardless of the investment performance of your RESP.

Fees Associated with Your RESP

You should carefully review all fees and expenses before you set up your RESP.

CST Advantage Plan

Sales Charges: This is a one-time charge of \$200 per unit paid to us for distributing and marketing the Plan. A portion of the sales charge is paid to your Sales Representative in the form of a sales commission. You're eligible to receive a refund of 50% of the sales charges paid for all units if you make all required contributions and your beneficiary qualifies and receives all four education assistance payments. In order to meet our commitment to refund 50% of the sales charges paid, we also transfer a portion of the fee to a segregated investment account at the time of sale.

The sales charge is payable at the time of application in case of a single contribution schedule. For other contribution schedules, the sales charge is deducted from initial contributions until half of the fee is paid and after that, we apply only half of your contributions until the remainder is paid. The sales charge reduces the amount invested in your plan.

Account Maintenance Fee: This is an annual fee paid to the Foundation for account maintenance. The amount (ranging from \$7.00 to \$20.00 plus applicable taxes) is deducted from your principal based on your contribution schedule regardless of the number of units you own. Please see the Plan Summary and/or Detailed Plan Disclosure for more information. This fee is subject to change upon 60 days written notice by us. The account maintenance fee reduces the amount invested in

your plan.

All-Inclusive Management Fee: This is an annual fee paid to the Foundation for operating and administering your plan, including portfolio management, trustee, record-keeping and custodial services. The fee is comprised of an Administration fee of 0.50% plus applicable taxes of the total amount of principal, government grants and income earned on these amounts, and the actual trustee, custodian and portfolio manager fees and expenses. For the year ended October 31, 2024, the total fee was 0.59% of assets plus applicable taxes. The fee will be payable from income earned in your plan which will reduce the return you'll receive on your principal and the amount of income available for your child.

Individual Savings Plan and Family Savings Plan

Sales charge: This is a one-time charge of \$50 per plan paid to us for distributing and marketing the Plan. The fee is required at the time of your initial contribution and is non-refundable. We pay a portion of the sales charge to our Sales Representative in the form of a sales commission. The sales charge reduces the amount that invested in your plan. For recipients of the Canada Learning Bond, we do not charge the sales charge and our representatives do not receive any remuneration.

All-Inclusive Management Fee: This is an annual fee paid to the Foundation for operating and administering your plan, including portfolio management, trustee, record-keeping and custodial services. The fee is comprised of an Administration fee of 1.00% plus applicable taxes of the total amount of principal, government grants and income earned on these amounts, and the actual trustee, custodian and portfolio manager fees and expenses. For the year ended October 31, 2024, the total fee was 1.14% and 1.10% plus applicable taxes for Individual Plan and Family Plans assets, respectively. The fee will be payable from income earned in your plan which will reduce the return you'll receive on your principal and the amount of income available for your child.

All of the Plans share the fee for the services of the Plans' Independent Review Committee. The Committee reviews conflict of interest matters between us and the Plans which are described in greater detail in the Prospectus. Additionally, you may also pay processing fees for specific transactions such as NSF payments, lost cheque replacements, multiple withdrawals from the Individual or Family Plan in a year and transfers out. These and other fees are described in the Plan Summary and Prospectus.

Referral Arrangements

Our Sales Representative may have contacted you because he or she was given your name and contact information as someone who may be interested in the Canadian Scholarship Trust Plans by another subscriber in the Plans, a friend or family member. If our Sales Representative received your name from one of these individuals, our Sales Representative may have given that individual a thank you gift of a nominal value for the referral and helping us build our business.

Our Sales Representative may also have contacted you because he or she was given your name and contact information from one of our corporate programs or a referral provider for a fee of less than \$15 per name.

The referrer, who provides us only with a list of names and contact details, is not registered to provide any investment advice or recommendations about the Plans to you. Only CSTS, which is registered as a Scholarship Plan Dealer, may provide such advice or recommendations.

Complaints and Dispute Resolution

If you have a complaint or a concern about our Sales Representatives or the services you received from us, we invite you to contact us by mail at C.S.T. Savings Inc., 2235 Sheppard Avenue East, Suite 1600, Toronto, ON M2J 5B8 or email at complaints@cst.org.

We'll work with you to resolve your complaint or dispute. However, if you feel that a satisfactory resolution of the matter is not possible, you may refer your complaint to the Ombudsman for Banking Services and Investments or Autorité des marchés financiers (Québec residents only) at the contact details given below.

Ombudsman for Banking Services and Investments (OBSI)
20 Queen Street West
Suite 2400,
P.O. Box 8
Toronto, Ontario M5H 3R3
Toll Free: (1-888) 451-4519
Toll Free Fax: (1-888) 422-2865
Website: www.obsi.ca
E-mail: ombudsman@obsi.ca

Autorité des marchés financiers (AMF)
Service du traitement des plaintes
800, square Victoria, 22^e étage
C.P. 246, tour de la Bourse Montréal
(Québec) Québec H4Z 1G3
Telephone: (514) 395-0337
Toll Free: (1-877) 525-0337
Toll Free Fax: (1-877) 285-4378
Website: <https://lautorite.qc.ca>

OBSI offers a free, independent and impartial resolution service for our customers. Legal representation is not required to participate fully with any investigation carried out by OBSI. If OBSI investigates a complaint against us and finds in your favour, it'll recommend a course of action to resolve the complaint, which may include compensation.

If you're a resident of Québec and aren't satisfied with the resolution offered or with the handling of your complaint, you may request that we transfer our complaint file to the AMF. The AMF will assess the complaint and if necessary, offer mediation services to assist us in reaching a satisfactory settlement.

Your Responsibilities

We encourage you to understand the risks associated with the Plans and your RESP. Before entering into an agreement to purchase a plan and establish an RESP, you should read the Plan Summary and Prospectus and ask our Sales Representative any questions you may have.

When you enter into an RESP agreement, you agree with the Foundation to abide by the terms of your agreement.

Once you enter into the RESP agreement, you should regularly review the financial information about the Plans and your RESP that we provide to you, either by mail or on our website.

Please call our Customer Experience Department or your Sales Representative to inform us of any changes to information about your personal details, financial circumstances, investment objectives and risk tolerance.

Contingency Fund

CSTS does participate in an approved compensation fund or contingency trust fund. These funds provide for certain compensation to eligible customers of a participating dealer who suffer a financial loss as result of the dealer becoming insolvent and not able to return assets it was holding on behalf of customers. There is no impact on the safety of your Canadian Scholarship Trust Plan. CSTS does not hold and has never held any customer assets. As always, any principal, government grants and income earned on these amounts are held in trust on your behalf by the Trustee, RBC Investor Services Trust.

Custody of Your Assets

When you invest in one of the Plans, your investment is held in a trust that is governed by a trust agreement between CSTS, the Foundation and RBC Investor Services Trust as trustee. Assets invested in the Plans are held and safeguarded by RBC Investors Services who also acts as the custodian. If the custodian were to discontinue its services for any reason, CSTS and the Foundation will appoint another firm as custodian of the Plans.

Unclaimed Accounts

Your plan is considered unclaimed when a payment is due to you and we are unable to locate either you or your beneficiary. We'll continue to invest your principal, government grants and income on government grants in your plan until your plan expires.

If your plan is a CST Advantage Plan, we'll transfer the income earned on your principal at maturity into the Education Assistance Payment (EAP) Account for your beneficiary's year of eligibility. At the end of the 36th year of your plan, we'll transfer any income earned on your principal after the maturity date into the General Fund and pay the income earned on government grants to a designated educational institution as required under the *Income Tax Act* (Canada). If your plan is an Individual Plan or Family Plan, at the end of the 36th year of your plan, we'll pay any income remaining in the plan to a designated educational institution as required under the *Income Tax Act* (Canada) and any government grants will be returned to the applicable government.

Your principal will be handled in accordance with our unclaimed property policy and any provincial unclaimed property laws which apply. For customers in Quebec and Alberta, any remaining principal will be paid to the respective provincial government.

Reporting on Your RESP

Once you've entered into an agreement with the Foundation, your account will be administered by us, in our capacity as administrator of the Plans. We'll provide you an annual statement of account with the following information for each plan, as applicable: Plan type and number, number of units, maturity dates, contributions made, grants received, income earned, charges and deductions, total plan value and our contact information. Your statement will also provide you with information about the direct costs that you paid us in connection with your plan, as well as the outstanding unpaid portion of your sales changes, the amount that you contributed to your plan during the year and a reasonable projection of the future value of your plan.

Benchmarks provide subscribers with a means of measuring the relative performance of the Plan's portfolio against a standardized or "benchmark" portfolio over a prescribed period of time. They're helpful in assessing the performance of the Plan and developing realistic expectations about returns the Plan portfolio can generate over the long term. CSTS reports the Plan's investment performance, benchmarks and broad-based index returns in each Plan's Management Report of Fund Performance. The Plan's Management Report of Fund Performance can be found on our website at www.cstsavings.ca or at www.sedarplus.ca. Keep in mind that the Plan's returns are after the deductions of fees and expenses, while the benchmarks and broad-based index returns do not include any costs of investing such as fees, expenses and commissions. An individual subscriber's effective rate of return can only be determined once all four EAPs are paid to their beneficiary.

You can access your account at any time through our website www.cstsavings.ca. To set up your account access please visit our website or contact our Customer Experience Department. You can reach our Customer Experience Department Monday to Friday 9:00 am to 7:00 pm Eastern Time toll free at 1-877-333-RESP (7377).

Our Customer Experience representatives will be available to answer any of your questions about your RESP, can help you understand your RESP and your obligations, and assist you, if necessary, in modifying your RESP.

Conflicts of Interest

A conflict of interest may arise in circumstances where your own interests differ or conflict with the interests of CSTS or your CSTS Sales Representative. Under securities regulations, we are required to take reasonable steps to identify and manage, by placing your interests before our own, material conflicts of interest which could be expected to arise between CSTS, our Sales Representatives, and you, our customers. We are also required to inform you of the nature and extent of an identified conflict of interest. Although we seek to avoid or minimize conflicts of interest whenever possible, some conflicts of interest cannot be avoided.

The purpose of this Conflicts of Interest Disclosure is to provide you with a description of any conflicts arising from our role as Scholarship Plan Dealer and Investment Fund Manager and the measures we take to prevent, avoid, and mitigate conflicts and ensure they are addressed by placing your interest before our own.

The most significant conflict that we have in connection with your account is that we recommend that you invest in one of the Canadian Scholarship Trust Plans (the **Plans**), which are scholarship plans managed by us. CSTS only offers its proprietary Plans. Because we select one of our Plans for your RESP account, the suitability determination that we and our Sales Representatives conduct may not consider the larger market of non-proprietary products or whether those non-proprietary products would be better, worse or equal in meeting your investment needs and objectives. You will receive information about your investments and the fees you directly and indirectly pay to us.

CSTS' business model is to offer Plans designed for saving for post-secondary education. To the extent we can access information for comparable products, we, or a third party on our behalf, perform periodic due diligence on comparable (non-proprietary) products in the market and evaluate whether our proprietary products are competitive with the alternatives available and suitable for their intended purpose. Our Sales Representatives are paid commissions on the units or agreements they sell and may be awarded bonuses and incentives based on their sales performance. They are obligated to make recommendations to purchase a plan that is aligned with your investment objective(s), interests, risk tolerance and time horizon and to place your interests before their own.

There are also conflicts of interest inherent in our management of the Plans. These conflicts of interest are addressed by us in the best interests of the Plans and are referred to and considered by the Independent Review Committee (IRC) for those Plans. The members of the IRC are independent of CSTS.

Management of Conflicts of Interest

We have adopted the following principles to address and manage conflicts:

- We avoid conflicts prohibited by law and conflicts that we cannot effectively manage in your best interest.
- Our Sales Representatives are required to comply with securities laws and CSTS's policies, procedures and Code of Ethics designed to ensure that they follow ethical sales and business practices.
- We seek to manage material conflicts of interest by placing your interests before those of CSTS.
- We provide you with disclosures about material actual and potential conflicts of interest so that you can understand and assess their significance to you and how we address them.

We address and manage conflicts of interest as follows:

AVOIDANCE - This includes avoiding conflicts that are prohibited by law as well as conflicts that cannot effectively be addressed.

CONTROL - We manage acceptable conflicts through means such as physically separating different business functions and restricting the internal exchange of information.

DISCLOSURE - By providing you with information about conflicts, you are able to independently assess their significance when evaluating our recommendations and any actions we take.

CONFLICT OF INTEREST	ADDRESSED BY	HOW CONFLICTS WILL BE ADDRESSED
CSTS is the investment fund manager and distributor of the CST Plans and is related to the CST Plans portfolio manager C.S.T. Asset Management Inc. (CSTAM). The fees CSTS receives are paid by the Foundation from the all-inclusive management fee deducted from the CST Plans. The portfolio management fees CSTAM receives for its services are paid from the income earned in the CST Plans.	Disclosure Control	<ul style="list-style-type: none"> - CSTS is the investment fund manager of the CST Plans and is paid by the Foundation for its services. We also manage how the Plans' assets are invested and have engaged several portfolio managers to manage the CST Plans' assets. CSTAM, is one of the portfolio managers and is related to CSTS because it is owned by the same parent company, the Foundation. - We monitor the performance of the portfolio managers regularly ensuring they comply with investment restrictions and their mandates. - Policies and procedures are in place to ensure the segregation of duties where individuals may be acting in differing roles with each registered firm. - The Canadian Scholarship Trust Foundation has an independent board of directors which oversees the business. - As an Investment Fund Manager, CSTS has an Independent Review Committee to review identified conflicts between the Plans and CSTS and approve the manner in which the conflict will be addressed.
We only sell CST Plans which are proprietary products. We can only determine the suitability of our products and not other investments available in the marketplace.	Disclosure Control	<ul style="list-style-type: none"> - You will receive a Plan Summary and Prospectus at the time of enrolment which contains information about the CST Plans. You have 60 days to review this information, cancel your plan and receive a full refund of your contributions. - We are required by securities law and CSTS policy to ensure investment recommendations are suitable. The Compliance department ensures that purchases of CST Plans are reviewed for suitability.
We receive a distribution fee as the Scholarship Plan Dealer and our Sales Representatives earn a commission from the sales charges you pay when you purchase a plan which are based on sales volumes.	Disclosure Control	<ul style="list-style-type: none"> - We will inform you of all sales charges and fees you are required to pay. For details refer to the fee disclosures in this document, the Plan Summary or the Prospectus. In the Prospectus refer to the section "Costs of Investing in this Plan" for the plan you purchased. - We receive a distribution fee based on sales volumes and our Sales Representatives earn a commission on the sale of units or agreements. - Our Sales Representatives may also receive other compensation, incentives and awards earned for meeting sales and business retention targets. These rewards are structured to ensure that they do not influence recommendations. - We do not engage in practices that are prohibited by securities regulations. We have policies and procedures prohibiting unsuitable recommendations solely for the purpose of generating revenue. - CSTS has put compliance programs in place to identify, monitor and address sales practice concerns.
Different products have differing levels of compensation.	Disclosure Control	<ul style="list-style-type: none"> - The sales charge which funds the commission paid to our Sales Representatives is disclosed to you. Our Sales Representatives are compensated based on the number of units you purchase in CST Advantage Plan or a fixed fee if you purchase an Individual or Family Savings Plan. - We are required by securities regulations and CSTS policy to ensure investment recommendations are suitable. We may choose not to open a plan that we deem unsuitable for you or accept a contribution amount that carries a high sales charge, alternatively we may offer a plan with a flat fee.

